

Are you a Preferred Customer?

Call our office today for pricing, and start taking advantage of the benefits!

LOWER REPAIR COST

Routine maintenance programs, such as our **Preferred Customer Plan**, can reveal potential problems that can be corrected inexpensively before causing major repair bills, and prevent premature equipment replacement. Members receive a **Preferred Customer Plan** discount on parts (over-the-counter or fabricated) and labor costs. And you will never pay the overtime diagnostic rate.

PREFERRED SCHEDULING

Should emergency service be required, your **Preferred Customer Program** participation puts you at the front of the line for appointments. We provide 24-hour/7-day per week emergency services, 365 days per year.

PROTECT EQUIPMENT WARRANTIES

Our trained service staff maintains an ongoing, detailed, and accurate record of all maintenance and repair. This allows for better equipment management and warranty protection, as many warranties do not cover breakdowns caused by poor maintenance.

SERVICE YOU CAN TRUST

Our NATE Certified service technicians are well-trained, highly-qualified, and conscientious. Count on us to provide you with dependable service for all major equipment brands: Lennox, Carrier, Rheem, Trane, York, Janitrol, Bryant, and many others. **Preferred Customer Plan** participants will be notified via postcard or telephone to coordinate scheduling of the maintenance. Contact our office upon receipt of your postcard and let our courteous and knowledgeable service staff schedule your semi-annual maintenance visit when it's convenient for you.

BETTER EFFICIENCY

The semi-annual maintenance includes lubrication, adjustment, cleaning, and safety testing of your heating and cooling system, humidifier, and fireplace, and helps keep it running trouble-free and at peak efficiency for each season.

LOWER UTILITY COSTS

Research shows that regular maintenance significantly reduces heating and cooling bills, and puts those savings in your pocket to be used elsewhere.

PEACE OF MIND

To make sure you know what work has been done at each visit, our service technicians will provide you with a completed invoice, review the work performed, and answer any questions you may have. You can rely on the quality, consistency, and commitment of Bruce for all your heating and air-conditioning needs!

Thank YOU for choosing BRUCE!